

ACCESSIBILITY LENS

February 2, 2017

Proceeding:

FCC RM-11780

Name:

Public Safety and Homeland Security Bureau seeks comment on request of the National State 911 Administrators to address issues related to 911 applications for smartphones.

Type of Filing:

Comment

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Comment:

National Association of State 911 Administrators (**NASNA**) request to initiate a proceeding to address issues related to how smartphone 9-1-1 applications interface with 9-1-1 systems.

Jeffrey Beatty has been an advocate to support SMS Text 911 + GPS apps to 9-1-1 Dispatcher for almost three years. For this reason, That specific SMS Text 911 + GPS apps support and benefit for Deaf, DeafBlind, Hard of Hearing, Speech Impaired (DDBHHSI) users the ability to confirm and send final Text GPS 911 message directly to 9-1-1 Dispatcher within ten seconds.

I rather carry my SMS Text 911 + GPS apps on my iPhone ~ "anytime, anywhere and independently." however NENA, APCO, and NG911 decided over our needs "SMS Text 911+GPS" apps on our iPhone to save more lives. They were dismissive at us! NENA and APCO violated and betrayed us behind our back with their "Road Map" without our Accessibility Lens in it. Remember Shanell Anderson! Heartbreaking.

We must have our own SMS Text 911 + GPS apps for DDBHHSI users. We would like to request FCC to implement and fund SMS Text 911 + GPS apps same way with Accessible Communications for Everyone, or (ACE). It must have ongoing funding to support this app.

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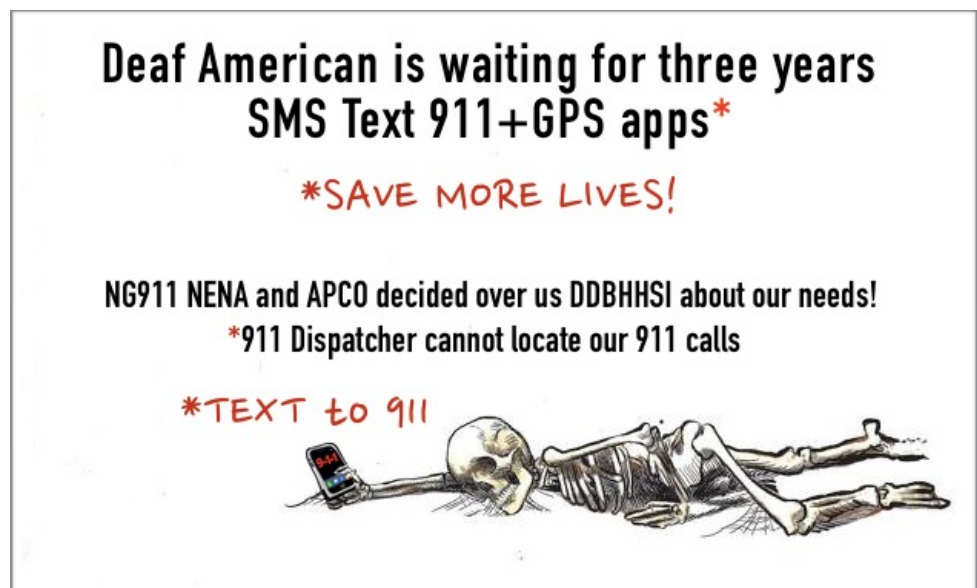
Why can we have our SMS Text 911 + GPS apps to start with then eventually integrate Real-Time Text (RTT) with NG911. I would be far happier to see that happen. Must have our #AccessibilityLens decision-making in NG911 at every step!

Here is FCC Chairperson Tom Wheeler's quote:

***"Accessibility must be a first thought, not an afterthought" ~
~Tom Wheeler, FCC***

I rather have my SMS Text +GPS apps send a text message with aGPS address to 9-1-1 PSAP. I do not want PSAP to locate my 911 calls with their triangulation. PSAP cannot locate my 911 calls 50M to 300M off. I rather use my iPhone aGPS to send exact aGPS address to have them to find me.

Here is an illustration: iPhone Stock Text to 911



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GPS address location from PSAP's Triangulation: Avg. Range 50M to 300M off



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SMS Text 911 + GPS apps:



NG9-1-1
GPS locations address
Identify Deaf/DB/SI caller
Real-Time Text
Direct Video Calls
Bluetooth connect Braille devices

SMS Text 911 + GPS apps
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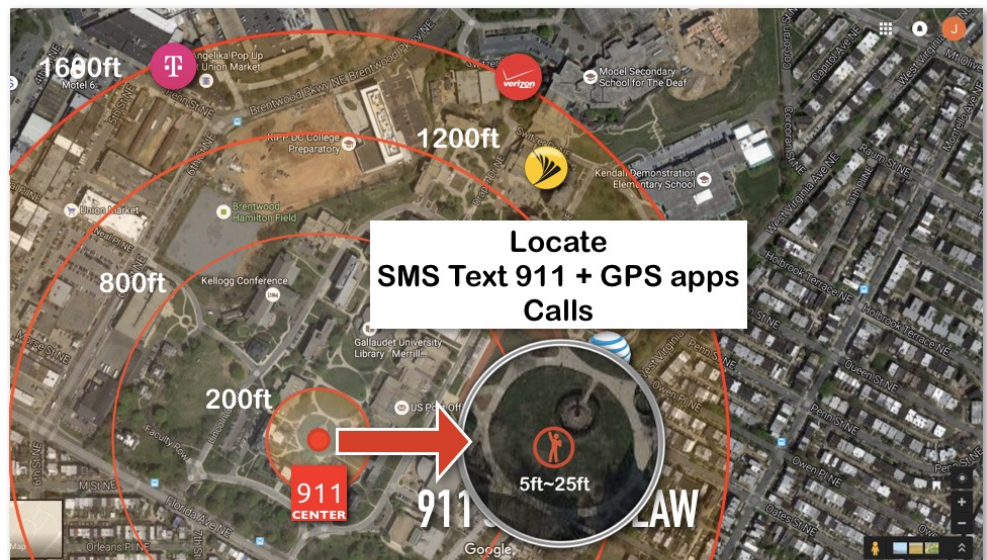
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Secure SMS Text 911 + GPS apps

Several of DDBHHSI were concern about locating SMS Text 911 + GPS apps. I have always recommended putting 911 apps on Secure App location at the Bottom Dock. It is easier and faster direct contact 911 button to click on to open up display with four big button Police, EMT, Fire, and Accident with pre-message then it will show your location on Map with a street address and GPS address. Once you have confirmed correct information, then click to send SMS Text message out to 911 PSAP.

For this reason, It is the benefit for DDBHHSI communicate with GPS if they are not sure where they located.

SMS Text 911 + GPS apps: Locate 911 Caller Avg. 5 feet to 25 feet



Gallaudet University Campus

Gallaudet University and RIT/NTID would be the best place to test SMS Text 911 + GPS apps to ensure the ability to access Text GPS to 911.

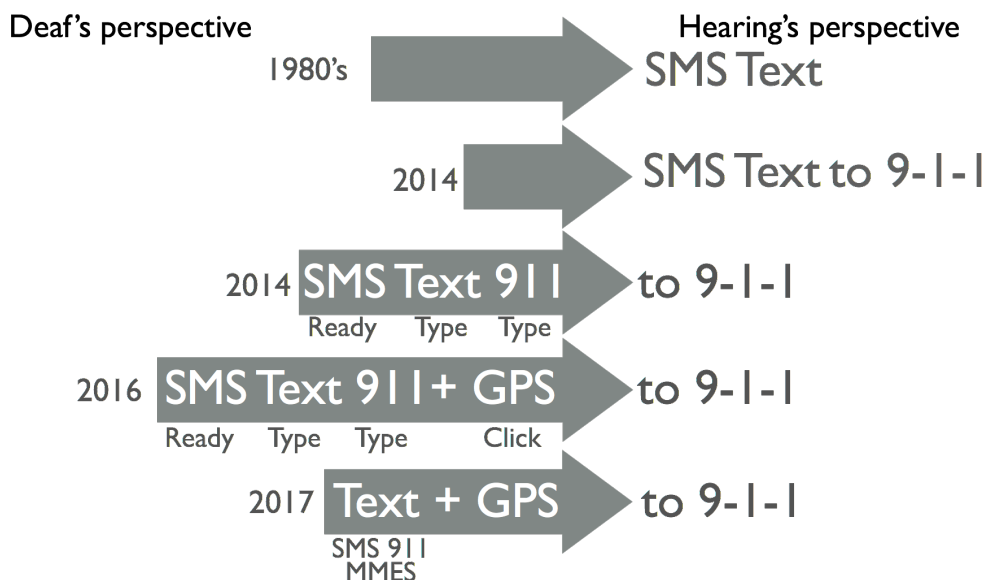
It is my professional view that I do not support paid revenue subscription 911 apps. There are several 911 apps that I do not support due to lack of Accessibility Lens in it.

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History: SMS Text to 911

Looking into this and how this created and produced by the Ad Hoc National SMS Text-to-9-1-1 Service Coordination Group (SCG) by Interim SMS Text-to-9-1-1 Information and Planning Guide Version 1 February 2014.

I look at "SMS Text to 911" carefully and how SCG omitted critical part GPS that save more lives. No question about it due to lack of Accessibility Lens in NENA, APCO, and NG911. DDBHHSI must have our decision-making.



I believe that majority of us, DDBHHSI rather carries SMS Text 911 + GPS apps on our iPhone ~ "anytime, anywhere and independently."

Sincere yours,

Jeffrey Beatty